



**Monitor
CONTROLS, INC.**

178-180 Center Street

Wallingford, CT 06492

203.269.3591 or 888.269.3591

The Dispatch

Attention School Administrators, Teachers and Students....

The National School Safety Center offers the following checklist derived from tracking school-associated violent deaths in the United States from July 1992 to the present. After studying common characteristics of youngsters who have caused such deaths, NSSC has identified the following behaviors, which could indicate a youth's potential for harming him/herself or others.

Accounts of these tragic incidents repeatedly indicate that in most cases, a troubled youth has demonstrated or has talked to others about problems with bullying and feelings of isolation, anger, depression and frustration. While there is no foolproof system for identifying potentially dangerous students who may harm themselves and/or others, this checklist provides a starting point.

These characteristics should serve to alert school administrators, teachers and support staff to address needs of troubled students through meetings with parents, provision of school counseling, guidance and mentoring services, as well as referrals to appropriate community health/social services and law enforcement personnel. Further, such behavior should also provide an early warning signal that safe school plans and crisis prevention/intervention procedures must be in place to protect the health and safety of all school students and staff members so that schools remain safe havens for learning.

- _____ Has a history of tantrums and uncontrollable angry outbursts.
- _____ Characteristically resorts to name calling, cursing or abusive language.
- _____ Habitually makes violent threats when angry.
- _____ Has previously brought a weapon to school.
- _____ Has a background of serious disciplinary problems at school and in the community.
- _____ Has a background of drug, alcohol or other substance abuse or dependency.
- _____ Is on the fringe of his/her peer group with few or no close friends.
- _____ Is preoccupied with weapons, explosives or other incendiary devices.
- _____ Has previously been truant, suspended or expelled from school.
- _____ Displays cruelty to animals.
- _____ Has little or no supervision and support from parents or a caring adult.
- _____ Has witnessed or been a victim of abuse or neglect in the home.
- _____ Has been bullied and/or bullies or intimidates peers or younger children.
- _____ Tends to blame others for difficulties and problems s/he causes her/himself.
- _____ Consistently prefers TV shows, movies or music expressing violent themes and acts.
- _____ Prefers reading materials dealing with violent themes, rituals and abuse.
- _____ Reflects anger, frustration and the dark side of life in school essays or writing projects.
- _____ Is involved with a gang or an antisocial group on the fringe of peer acceptance.
- _____ Is often depressed and/or has significant mood swings.
- _____ Has threatened or attempted suicide.

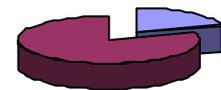
Developed by the National School Safety Center © 1998

**ACT NOW to Avoid
Becoming a Statistic**

In a recent survey conducted by Liberty Mutual and the International Association of Fire Fighters it was found that 84% of parents polled admitted that they do not frequently discuss fire safety with their children, even though seven in ten parents also report their children are less than fully prepared to escape and survive a fire.

Statistics show that the fire death risk for children under age five is nearly double the risk of the average population, and that **children make up 15 to 20 percent of fire-related deaths**, according to the study.

**Home Fire Deaths
by Age**



■ Under 5 ■ Over 5

Please don't let your little ones become a statistic. Discuss fire safety in your home, plan an escape route and practice it! It works!

And the Survey Says...

The Alarm Industry Research & Educational Foundation (AIREF) has announced the results of a first-of-its kind survey designed to assess citizens' reactions to a "verified response" city ordinance. The study, released in Salt Lake City on Friday, shows 65 percent of registered voters in one of the first communities to adopt verified response disapprove of it and would vote for politicians who would change it.

The survey, conducted on behalf of AIREF by Bisconti Research, Inc, a full-service public opinion and communications research firm, found

The survey is the first to ask citizens in Salt Lake City their opinions about the verified response ordinance. Bisconti Research, Inc. interviewed 515 randomly selected registered voters in Salt Lake City by telephone in May 2006. The poll's margin of error is plus or minus 5 percentage points.

"Our survey shows that 80 percent of Salt Lake City voters are concerned about crime in the city, so the idea that police respond to alarms only if someone at the scene can verify a crime caused concern among all demographic groups," said Ann Stouffer Bisconti, president of Bisconti

who gave an opinion) said that police should respond to alarm signals without waiting for a crime to be verified:

- ◆ *48 percent said that the police should respond regardless of whether the cost could be covered by permits and fines paid by alarm system users,*
- ◆ *22 percent would require that police respond only if the cost could be covered by permits and fines,*
- ◆ *12 percent believe that police should not be required to respond unless a crime is verified, and*
- ◆ *18 percent were not sure.*

In the next election, 60 percent would be inclined to vote for a political candidate who opposes the ordinance, while 20 percent would favor a candidate who wants to keep the ordinance and 21 percent were not sure. This 3-to-1 margin for anti-verified response candidates held true for Democrats, Republicans and independents.

Broader public knowledge of the ordinance would put Salt Lake City at a major disadvantage when it comes to recruiting and retaining businesses. Among business owners with an opinion on the issue, 88 percent said they would choose to locate their business in a location that provided immediate police response; 12 percent held the opposite view.

Registered voters would choose to live and work in a city that provided immediate police response to burglar

alarms versus a city with an ordinance like Salt Lake City's by 68 percent to 12 percent.

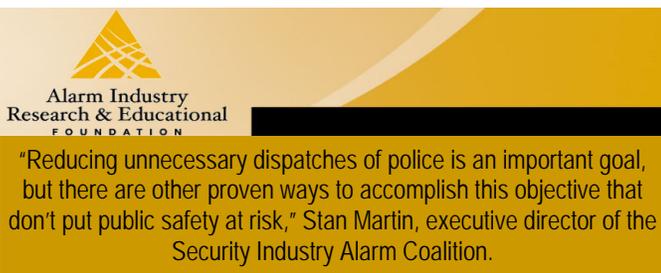
"These survey findings suggest that the issue is ripe with negative implications for public confidence, voting behavior and the willingness of business and potential homeowners to locate in Salt Lake City," said Bisconti.

Many communities without verified response ordinances have curtailed the number of police dispatches to alarms by up to 70 percent using alternative methods. Alarm registration, increased fines for false alarms, multiple-call verification and state-of-the-art security alarm panels all decrease the number of false alarms.

Enhanced Call Verification (ECV) – the practice of calling backup phone numbers so unnecessary dispatches can be greatly reduced – has proved successful across the country. "With the wide use of cellular telephones, alarm companies can usually reach subscribers and prevent dispatches," said Martin. "This sensible approach puts public safety first; police respond unless a citizen confirms that the alarm is invalid. In some cases, there may be no one who is able to verify one way or the other."

Today, more than five years after the implementation of the non-response ordinance, Salt Lake City's burglary rate remains far above the national average, despite claims that verified response frees police time for more productive uses. In the survey, 78 percent believed burglars would be less likely to break in if they knew police responded to alarm systems.

Source: *NBFAA Public Relations Alert*



widespread disapproval of the city's verified response ordinance that mandates police will only respond to burglar alarms if someone on the scene can verify criminal activity. Salt Lake City is one of a few cities that have adopted this "verified response" rule. The Salt Lake City ordinance took effect in December 2000.

Only 20 percent of registered voters surveyed were aware that the alarm ordinance existed, and only 28 percent were in favor. Those who strongly disapproved outnumbered those who strongly approved by a 4-to-1 margin, 33 percent to 8 percent.

Research, Inc. "Business owners disapproved the most, with 77 percent reporting they were against the law."

AIREF Advisory Board Chairman Peter Michel said, "This important research project should prove helpful to communities and police departments who are considering a verified response policy. We can now point to survey results that show how citizens in one large community feel after five years with this type of ordinance."

Verified response was adopted to cut costs associated with false alarms. But registered voters (85 percent of those

WARNING...New Scam on the Rise

Our Security Tip is courtesy of the Cerritos (Calif.) Sheriff's Station/Community Safety Center. A new scam, called vishing, involves thieves using easy to obtain VoIP (Voice over Internet Protocol) telephone numbers to trick Internet or telephone users into making a phone call and then sharing personal account information. Akin to phishing scams, the new scheme feeds off of warnings to Internet users not to click on hyperlinks in unsolicited e-mail messages. Instead of including hyperlinks in e-mail messages, vishing scams include cheaply-obtained VoIP numbers presented as credit card or financial services telephone numbers, in hopes that users will dial them. In one vishing case, scammers targeted PayPal users by including a phone number in a spam e-mail. In another case, criminals configured an automatic



telephone dialer to dial phone numbers. When a phone was answered, an automated recording was played stating that the user's credit card had recorded fraudulent activity. The recording then asked the customer to call a number with a bogus caller ID to rectify the problem. When the user called, they were then asked to provide personal account information. Our Security Tip of the Week is courtesy of the Cerritos (Calif.) Sheriff's Station/Community Safety Center. "A new scam, called vishing, involves thieves using easy to obtain VoIP (Voice over Internet Protocol) telephone numbers to trick Internet or telephone users into making a phone call and then sharing personal account information. Akin to phishing scams, the new

scheme feeds off of warnings to Internet users not to click on hyperlinks in unsolicited e-mail messages. Instead of including hyperlinks in e-mail messages, vishing scams include cheaply-obtained VoIP numbers presented as credit card or financial services telephone numbers, in hopes that users will dial them. In one vishing case, scammers targeted PayPal users by including a phone number in a spam e-mail. In another case, criminals configured an automatic telephone dialer to dial phone numbers. When a phone was answered, an automated recording was played stating that the user's credit card had recorded fraudulent activity. The recording then asked the customer to call a number with a bogus caller ID to rectify the problem. When the user called, they were then asked to provide personal account information.

Source: Security Products News

Scholarship \$\$ Available

The National Burglar & Fire Alarm Association, NBFAA, is making scholarships available to children of police and fire personnel. This program was initiated in 1996 along with Security Dealer magazine to promote goodwill among the electronic systems industry and police and fire officials.

Connecticut is one of the few participating states whose residents are eligible for this program thanks to the Connecticut Alarm & Systems Integrators Association, CASIA, of which Monitor Controls, Inc. is a member.

For complete details and to download the scholarship application and rules, please visit our website at www.monitorcontrols.com and click on Client Services then Download Forms. Good luck!

FBI Reports Crime is Up



Statistics provided in Crime in the United States, 2005, just released in September of 2006, include:

- ◆ Nationwide in 2005, there were an estimated 1,390,695 violent crimes reported.
- ◆ The estimated volume of robbery increased 3.9 percent, murder and non-negligent manslaughter increased 3.4 percent, and aggravated assault increased

1.8 percent from 2004 figures.

- ◆ Nationwide in 2005, an estimated 10,166,159 property crimes were reported.
- ◆ Burglary was the only property crime to show an increase (0.5 percent) in the estimated volume when compared with 2004 data.
- ◆ Collectively, victims of property crimes (excluding arson) lost an estimated \$16.5 billion: \$7.6 billion in motor vehicle thefts, \$5.2 billion as a result of larceny-thefts, and \$3.7 billion in burglaries.

Source: FBI Uniform Crime Reporting (UCR) Program

Reminder!

Test your alarm system monthly and notify our service department at

203.269.3591

or

888.269.3591

immediately if there is any deviation from normal operation.

Guten Tag!

Arriving in Salzburg, Austria as a guest of Bosch was a thrill. Seeing the faces of the other Bosch Dealer Advisory Board (BDAB) members, Jason Sokol, our operations manager, suddenly felt humbled.

Bosch U.S. president Shamus Hurley commented "It (the BDAB) is a mutual investment that we are proud to continue."



Salzburg, Austria's Salzach River

Board members and their families were treated to a stay at the beautiful Hotel Goldener Hirsch on the Getriedegasse

near the Salzach River in Old Salzburg. Our view was the Hohen-salzburg Fortress, an unoccupied fortress offering majestic views of the entire city. They toured the home of Mozart, the Mirabelle Gardens, Hellbrun Castle (where The Sound of Music was filmed), visited local artisans in Bad Ischl, walked the street fairs and beer gardens and took a tour of the Bad Durrnberg salt mine.

BOSCH

Certified Security Dealer

A Claim We are Most Proud to Have Achieved

The piece de resistance was a dinner at St. Peter Stiftskeller Restaurant where BDAB members met distinguished guest Uwe Glock, Chairman of the Board of Bosch Security Division

We are proud to have Jason representing our employees and clients on this truly unique board and value Bosch's commitment to it's dealers.



John Yusza, Jr.	36 years
Elaine Bartholomew	21 years
Kathryn Yusza	12 years
Allyson McLear	8 years
Ann Osborne	5 years
Daniel DePaolo	4 years
Amee Marcantonio	1 year
Megan Sherrick	1 year

Barbara Smith	12/04
Dan DePaolo	12/05
Kimberly Asprelli	12/28
Kathryn Yusza	12/31
Vivian Maslowski	01/22
John Yusza, Jr.	02/04

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TOLL FREE

DATE	AMOUNT
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	\$
	\$
	\$

I AUTHORIZE MONITOR CONTROLS, INC. TO KEEP MY SIGNATURE ON FILE, AND TO CHARGE MY CREDIT CARD ACCOUNT AS INDICATED ABOVE, UNLESS NOTIFIED IN WRITING OTHERWISE, IN ACCORDANCE WITH MY CONTRACT.

PLEASE CHECK ONE:

MASTERCARD DISCOVER VISA

CLIENT NAME:

CARDHOLDER NAME:

BILLING ADDRESS:

CITY, STATE & ZIP:

CREDIT CARD #:

EXPIRATION DATE:

AUTHORIZED SIGNATURE

CUSTOMER #

(Please complete all shaded / highlighted areas)

We Proudly Accept

