

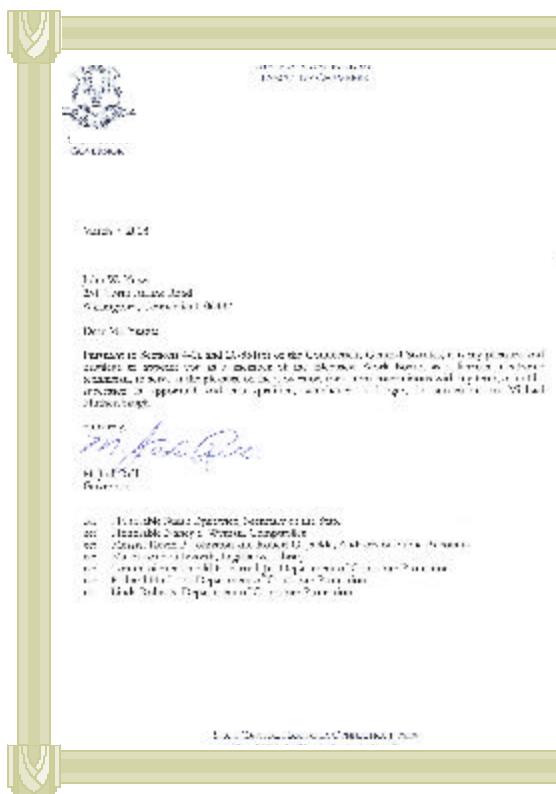


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# The Dispatch

## Yusza, Jr. Named to Electrical Board

It was a glorious day at Monitor Controls, Inc. when our president John W. Yusza, Jr. received a letter from Governor M. Jodi Rell appointing him to serve on the State of Connecticut Electrical Board. It is an honor that Yusza is most deserving of,



having served for 17 years as the education chairman of the former Connecticut Burglar & Fire Alarm Association (now the Connecticut Alarm & Systems Integrators Association) as well as serving as legislative chairman of the association since 2005.

Yusza is licensed in Connecticut, Massachusetts, Rhode Island and New York. He is NICET certified

and is author of the Connecticut L-5 preparation class approved by the Connecticut Department of Consumer Protection Occupational Licensing Division. He has been co-author of the Connecticut CEU course for the last three years as well.

John received a standing ovation from his colleagues at the Connecticut Alarm & Systems Integrator's Association with Pat Remes, director, commending him for being the first representative of our industry to be appointed to board.

Congratulations John...what an honor!

### What To Do If You're a CRIME VICTIM

**Y**OUR CHANCES OF BEING a victim decrease as your safety measures increase. But even people who are careful can become victims of crime.



#### If Your Home Is Burglarized While You Are Away

- Don't go in if you think anyone may still be inside. Go to a neighbor's home or a public phone.
- Call the police right away.
- Don't touch anything.

#### If Someone Breaks in While You Are at Home

- Don't confront the burglar.
- Lock yourself in a bedroom or other room.
- If there is a phone in the room, quietly call 9-1-1.

#### If You Are Robbed

- Give up your valuables. They are less important than your safety.
- Phone the police right away.
- Try to remember what the robber looked like and what he or she was wearing.

#### If You Are Attacked or Raped

You must decide the best thing to do in your situation:

- Hitting, biting, or screaming may allow you to escape, or it may lead to further harm.
- If the attacker has a weapon, it is usually safer not to fight.
- If you choose to fight, shout "fire." People are more likely to respond to "fire" than to "help" or "rape." Or use a shrill whistle or pepper spray.
- Phone police right after the attack. Do not wash. It destroys evidence. Also go to the hospital or a doctor as soon as you can.
- There are victim assistance and rape crisis programs in many cities. Contact them if you need emotional or financial help.
- Press charges when the criminal is caught. This helps stop future crime.

## Changing Your Combination Code

During the summer months our service department becomes inundated with combination change requests.

For your convenience we have outlined the steps in doing so on each of the major panel types we sell and service. As always, if you have any questions or problems, please feel free to contact our technical service administrator Gary at 203-269-3591 ext. 353.

### If your keypad looks like this...



You have either a 4112 or 6112 control communicator. The feature to change existing codes is command 5. Step 1: Press the command button followed by the number 5 button. Step 2: Enter in your original code i.e. code 1234; then press the enter button. Step 3: Enter in the new code, but the new code must start with the original 1st digit of the old code, i.e. 1246; then press enter. Step 4: Enter in the new code again followed by the enter button. After this is done, try the new code to arm/disarm your system.

### If your keypad looks like this...



You have a 2212 series panel. The feature to change codes is to press the number 5 button. Step 1: Enter in the old code. Step 2: The system will ask you to enter in the new code; enter in the new code. Step 3: The system will ask you to enter the new code again. Step 4: The system will tell you the code changed when it has been properly done. Then try to arm/disarm your system.

### If your keypad looks like this...



You have the 9000 series panel. To change the feature is command 55 and to add a code feature is command 56. To delete a code the feature is command 53.

### If your keypad looks like this...



You have an 8112 series panel. To change existing codes will be either command 5 or 55 depending on your model number. Step 1: Press command followed by the number 5 or 55 button. The system will ask you to program the combination; it is looking for the old combination code first, so enter in the old code. Step 2: The system will now ask you for a new code. You will need to enter the 1st digit of the old code for systems that have 5 digit code numbers. For those who have 6 digit codes, you will need to keep the first two digits the same. Then enter in the new code.

Step 3: The system will ask you to enter in the new code again; enter the new code. Step 4: The system will then tell you that everything is okay and done; then try the new code to arm/disarm your system.

## "Bumping" into a Burglar

If your home is protected with an ordinary lock, it may not do you much good, says the National Crime Prevention Council.

Thieves have caught on to an increasingly popular technique called "bumping." It is easier than traditional lock picking, which requires manipulating the pins inside the lock with small tools.

All that is needed for bumping is a "bump key" that is specially manipulated to pick the lock without other tools.

The National Crime Prevention Council wants homeowners to be aware of the prevalence of bumping, especially because there are many "how-to" videos online demonstrating how easy bumping is.

This is a huge problem because usually there are no signs of a break-in when bumping is done.

This means insurance companies may not cover it because "you probably left your door open." Installing high-quality locks is a good defense against home burglaries, according to the National Crime Prevention Council.

"Not all locks can be bumped; consumers just need to know the differences," said Clyde Roberson, director of technical services at Medeco Security Locks. "Consumers should consider using quality high-security locks for their home or business in order to have adequate protection from bumping and other forms of lock attack."

The National Crime Prevention Council also recommends consulting a professional locksmith or security provider for advice on which locks protect against this and other forms of lock bypass.

### Reduce Your Risk

- Use high-security locks to mitigate the risk of bumping.
- Consult a professional locksmith for questions about your current system or recommendations on a new locking system.
- Use patent-protected keys to protect against unauthorized duplication.
- Be sure to lock your doors when you are away from the home.

*-Security Product News May 2008*

Check out how simple lock bumping is by typing viewing this video link on-line:

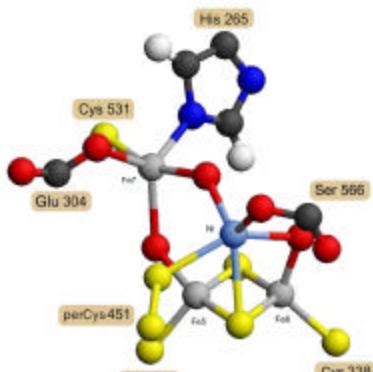
<http://www.youtube.com/watch?v=hr23tpWX8IM>

## Intrusion Alert

As we approach the fall season with windows being closed and heating systems turned on, a new intruder different than any type commonly met in our industry can invade our home. Most intruders are after your property, but this one is after you and your family on a personal level. We'll call that intruder by its real name **CARBON MONOXIDE (CO)**.

We have devoted past articles to this subject; however, most people still don't recognize the early warning signs. We are proud to say that we have saved peoples lives in our career as a system integration company using CO detection. The most common misconception people have is "it can't happen to me" syndrome. "I just had my furnace inspected", "I have a new home", and "I've never had a problem" are common remarks.

A review of a few basics is in order:



- ? # 1 Carbon Monoxide is odorless, colorless and tasteless. The human body can't defend itself by alerting your senses as it can with other dangers.
- ? # 2 Its effects on people vary with physical size, age, medical condition, time and amount of exposure.
- ? # 3 Early stage low level symptoms mimic that of the common cold or flu making it hard to diagnose. Headache, fatigue, nausea, and dizziness are but a few telltale signs.
- ? # 4 CO detectors have a definitive life span and need to be replaced (depending upon manufacturers) in the 5-7 year range. This time span can be accelerated based upon the area of installation (for example a dusty damp basement vs. a clean second floor hallway). The sensing elements become contaminated and cannot be cleaned or changed as with smoke detectors. If you have an older unit exceeding this time range it should be replaced.

Concern about high fuel oil prices and product availability has spawned an increase in the usage of pellet stoves, wood burners and kerosene heaters which create seasonal conditions not normally encountered. Combine this product usage with increased weather sealing of a home and these units fail to burn efficiently creating a combustion problem leading to the formation of carbon monoxide.

While the effects as stated earlier may vary with a number of conditions it is generally agreed that the following levels are cause for concern.

- ? 1 thru 70 parts per million...not enough evidence to prolonged exposure of varying low levels is available. This research is ongoing however; as exposure continues to climb at the high end of the low level some heart patients have reported distress and an increase in chest pain.
- ? 71 thru 150 parts per million...symptoms become more evident (remember the variables of headache, fatigue, nausea). This is where the time factor enters the picture.

An example encountered years ago fits a common pattern. The lady of the house was a stay-at-home mother. She thought the children were coming down with a cold that had been going around the school. Within a few days their condition did not improve and soon she felt she was getting the bug from them. The husband felt he was getting a touch of the bug but, left home each day going to work feeling better as the day went on. He was getting out of the home receiving fresh air each day. The remaining family members stayed home continuing to be under the influence of carbon monoxide. Fortunately, one of their friends picked up on the problem and called the fire department. They responded with a test meter and simply stated that if they had not been called at that time the children might not have survived the night.

- ? 150 thru infinity...death is imminent. Even a short exposure to these amounts might equal weeks of prolonged exposure at a lower dose level.

Carbon monoxide molecules enter the blood stream via the lungs and attach themselves to the red blood cells within the body. This robs the body of oxygen which includes the heart, brain and all other vital organs. The percentage of exposure can be measured by a simple blood test.

The first thing to do if you think you might be experiencing the effects of this deadly intruder is to ***GET OUT OF THE HOUSE INTO FRESH AIR***. Don't run around the house continually breathing the gas while opening windows. This extra exertion may only accelerate the body requiring oxygen and contribute to a medical problem.

Second contact the fire department for medical assistance. Let them take measurements within the location. Many times they will discover the source of the problem. Don't think that because you are outside in fresh air the medical condition is resolved. Some people have had to remain hospitalized for several days breathing pure oxygen to purge their system of this deadly gas.



<b>John III</b>	<b>09/03</b>
<b>Elaine</b>	<b>09/29</b>
<b>Sandy</b>	<b>10/11</b>
<b>Denise</b>	<b>11/28</b>



**Employees celebrating anniversaries this quarter:**

<b>John III</b>	<b>26 years</b>
<b>Debbie</b>	<b>22 years</b>
<b>Barbara</b>	<b>5 years</b>
<b>Gary</b>	<b>4 years</b>
<b>Christopher</b>	<b>3 years</b>
<b>Mia</b>	<b>2 years</b>
<b>Connie</b>	<b>1 year</b>



## Have a Safe Trip...

Our friend McGruff has prepared the form below for those of you who are travelers. This form should be completed and left with either a family member, friend or neighbor.

In a time of confusion this form can be a real time saver and it only takes a moment to complete.

### *WE'RE TAKING A TRIP . . .*

**Call Monitor Controls, tell them we are leaving and who will be house-sitting.**

We'll be gone from \_\_\_\_\_ until \_\_\_\_\_

**WE'RE LEAVING (date) \_\_\_\_\_ traveling by**

Car     Bus     Train     Plane

From \_\_\_\_\_ To \_\_\_\_\_

Carrier : \_\_\_\_\_ Flight/Trip # \_\_\_\_\_

Leaves (City) \_\_\_\_\_ at: \_\_\_\_\_

Arrives (City) \_\_\_\_\_ at: \_\_\_\_\_

We'll be staying at:

\_\_\_\_\_

\_\_\_\_\_

Phone: ( ) \_\_\_\_\_

**RETURNING on (date) \_\_\_\_\_ traveling by**

Car     Bus     Train     Plane

From \_\_\_\_\_ To \_\_\_\_\_

Carrier : \_\_\_\_\_ Flight/Trip # \_\_\_\_\_

Leaves (City) \_\_\_\_\_ at: \_\_\_\_\_

Arrives (City) \_\_\_\_\_ at: \_\_\_\_\_

Local emergency phone number:

Name: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_

Relationship: \_\_\_\_\_

## Balogh Celebrates Silver



Who would have known that when John Balogh came to apply for a job with Monitor Controls, Inc. when he was 17 that he was making a career choice that would elevate him to the position of service manager of one of the largest independently owned security companies in Southern New England?

John B. began working as an apprentice in our installation department. He was hired on an early work release program through Wilcox Technical School in Meriden, a long time partner of Monitor Controls, Inc.

When asked to summarize his 25 years at Monitor Controls, Inc. John commented that he "has been amazed at the evolution of the security industry". Keeping up with technology is a difficult task, but one that John B. has embraced.

"I've never seen John B. turn away from a service call. He stays on task until the problem is resolved and with little or no guidance but his own ingenuity and investigative nature", compliments John W. Yusza, Jr., president of Monitor Controls, Inc. who initially hired John B.

Licensed in Connecticut, Massachusetts and New York John B. has never turned away from furthering his education in the field of security, fire, video or access control. He continues to attend in-house, manufacturer and CEU training classes to remain up-to-date on the most recent technological advancements and troubleshooting techniques in the industry. We are proud to have him as a member of our team and wish him years of continued success.

## We Accept

